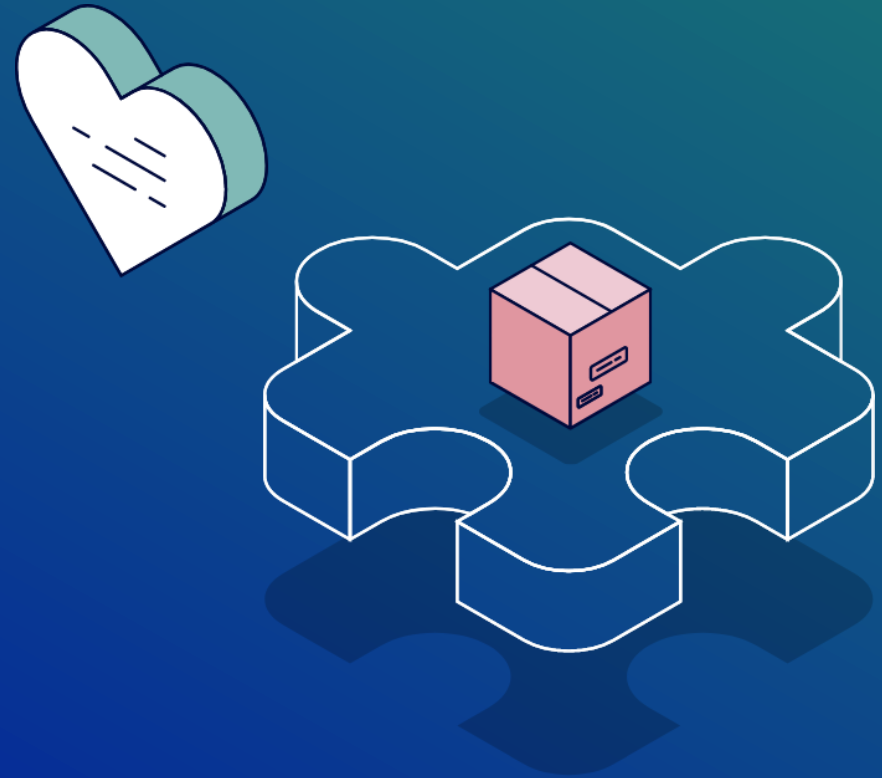


# Van Klik-Klik Tot Ding-Dong



# Sales team Benelux

**Jeroen Terheggen**

VP Sales Benelux-DACH



**Luc Altorf**

Director Partnerships CET



**Boudewijn Pieters**

Sales Director



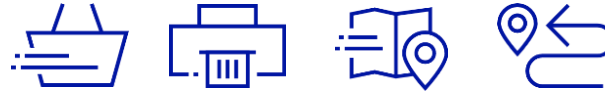
**nShift**



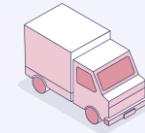
Integrations 450+

WICS SAP Microsoft Dynamics® 365  
ORACLE® NETSUITE Reflecta automation Boltrics  
= exact idyn AXtension® Add competitive power  
Astro WMS® adran BIGCOMMERCE  
BIZBLOQS Management Solutions REFLEX LOGISTICS SOLUTIONS BY HARDIS GROUP insideSCM  
shopify boxwise mollie

All in one Delivery Management



Check-out | Book & Print | Track | Return



Carriers' 1000+

dpd ups DB SCHENKER  
GLS Hermes FedEx  
budbee Royal Mail PARCEL-FORCE WORLDWIDE  
KUEHNE+NAGEL DHL postnl  
FIETSKOERIERS.NL LA POSTE bpost

Users 30k



# Wat voor partners?



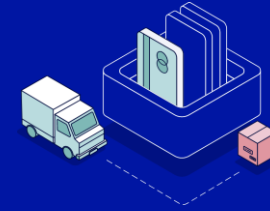
**Warehouse management**



**TMS**



**ERP**



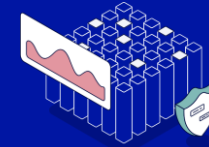
**E-Com Platforms**



**Payment Solution Providers**

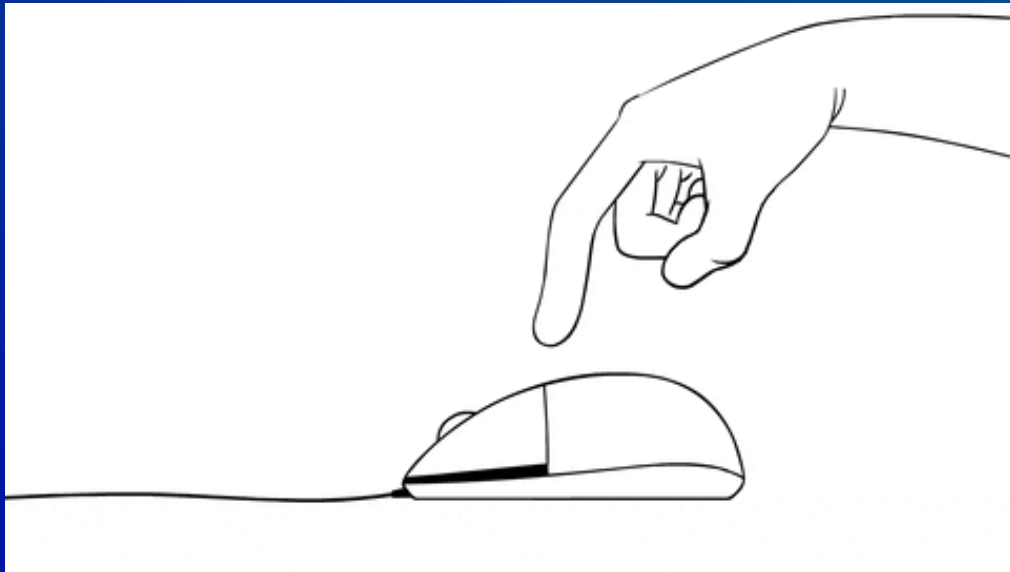


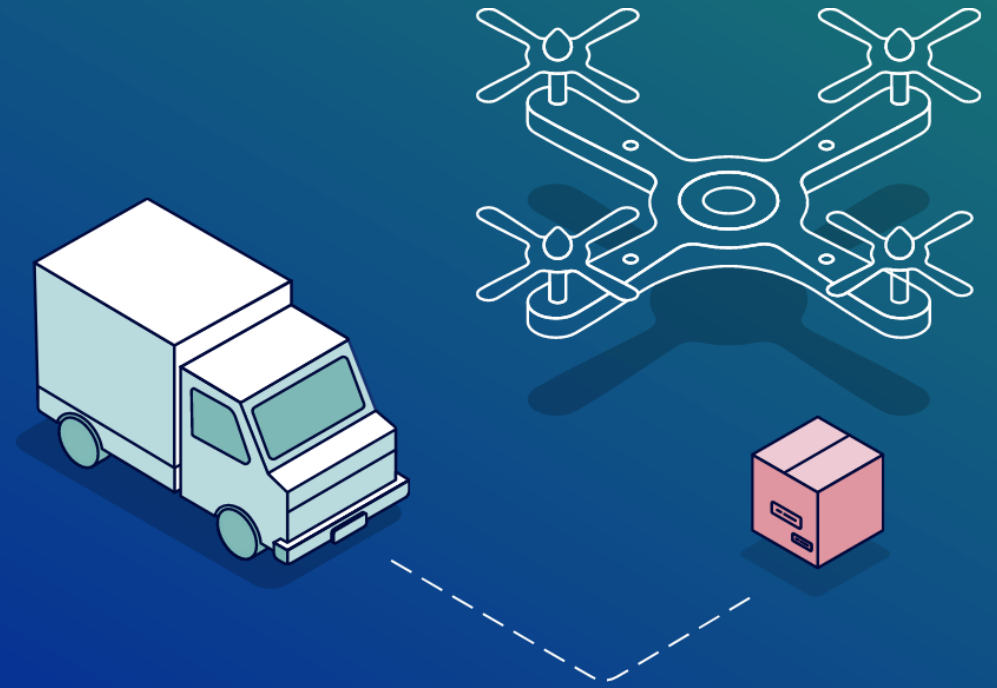
**Marketplaces**



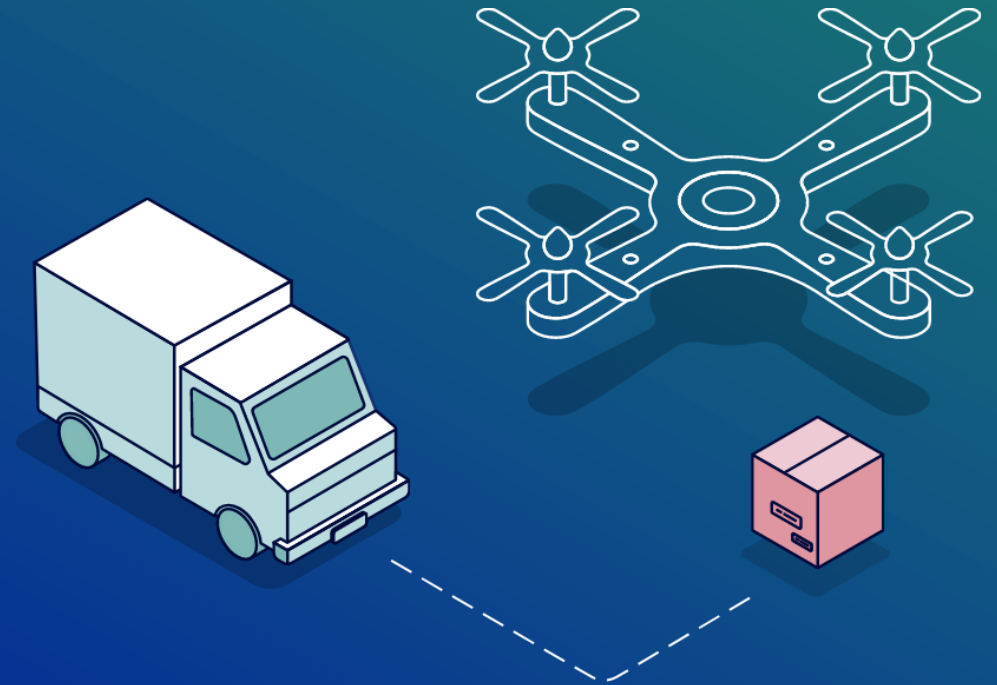
**Integration Consultants**







# Voorraad? Hoe krijg ik het weg!?!







unifaun



TRANSSMART

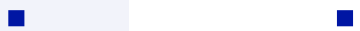
Makes you deliver!



CONSIGNOR



returnado®



WEBSHIPPER®



nShift



# Global Leader in Delivery Management

Global Shipments

**1<sup>B</sup>**



Delivery Countries

**190**



Carriers

**1000<sup>+</sup>**



Customers

**96<sup>K</sup>**



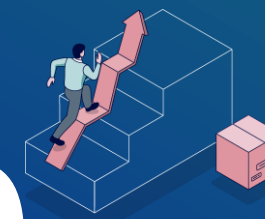
Partner integrations

**450<sup>+</sup>**

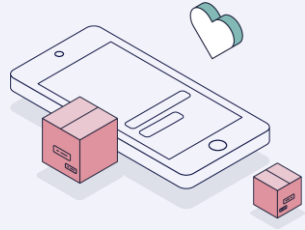


Employees

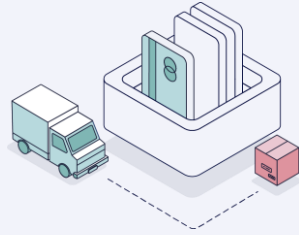
**450<sup>+</sup>**



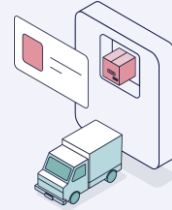
# nShift solutions



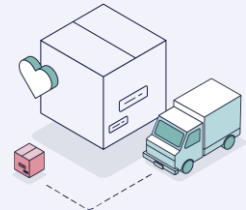
Checkout



Ship



Track



Return



# 86%

Van online shoppers zijn bereid om meer te betalen voor een betere klant ervaring

## 12%

Verhoogde conversie van de online winkelwagen wanneer er juiste vervoerders opties worden geboden

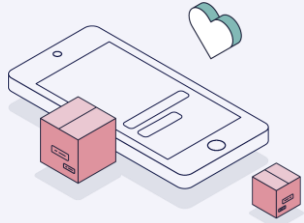
## 50%

Hogere conversie ratio van klanten die door klikken op tracking pagina's in eigen huisstijl

## 75%

Van de consumenten zijn meer geneigd om te kopen wanneer er een gemakkelijk of sustainable retour proces aanwezig is.

nShift

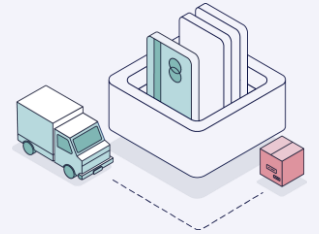


- **nShift Checkout**
  - Conversie
  - Retentie
  - Klant reis

Checkout

Ship

- **nShift Transsmart**
  - Book and print
  - Multi carrier
  - Cost and time saving
  - Cross boarder

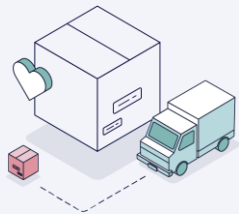
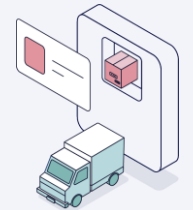


Return

Track

- **nShift Returns**
  - Manage returns
  - Kosten besparing per return
  - Repurchase
  - Omruilen
  - Klachten/repairatie

- **nShift Transsmart**
  - Tracking email
  - Tracking pagina in eigen huisstijl
  - Klant ervaring



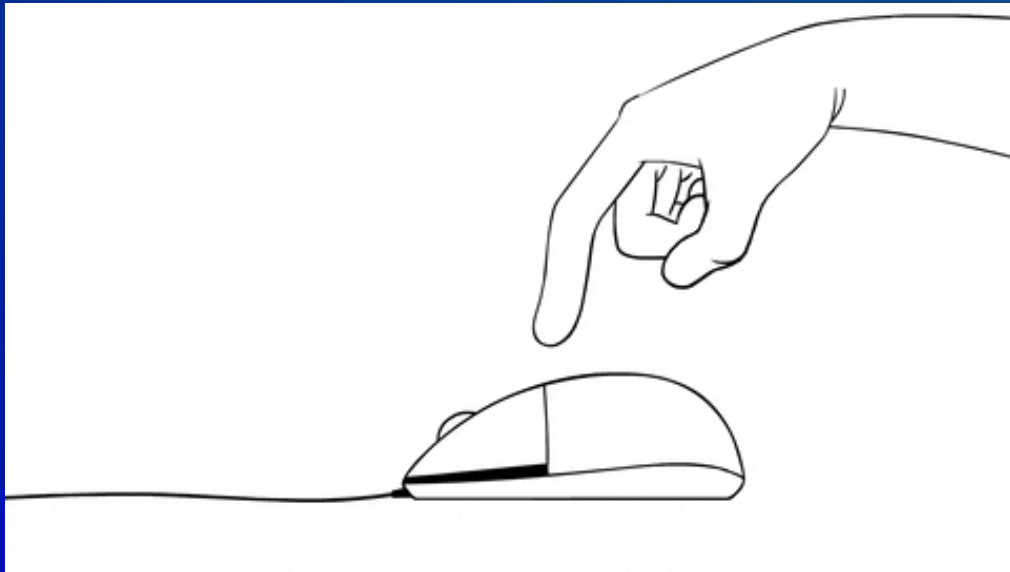
# Misfits Fashion Demo

The screenshot shows a user interface for tracking a Misfits order. At the top left is the Misfits logo. Below it, a white box contains order details: Order number 4293, Home delivery to GB, Burton Latimer, NN15 5XJ, and Estimated delivery on Friday 19 May. A progress bar below this box shows the order is 'being prepared'. To the right, the estimated delivery date 'Friday 19 May' is displayed prominently. Below the date is a five-star feedback section with the text 'FEEDBACK How are we doing?'. Further down are sections for 'RETURNS & CLAIMS' and 'CUSTOMER CARE' with the email address customercare@misfits.com. At the bottom right, there is a promotional banner for the 'Mina Paket' app, which allows users to track all parcels in one place, with download links for the App Store and Google Play. The page footer states 'Powered by nShift'.

nShift

# Misfits Fashion Demo









Boudewijn.Pieters@nShift.com



☁ Boudewijn ☁ Pieters  
Sales Director



